

HOSPITALITY OF CODE OF CONDUCT

As a hospitality ticket holder to attend a fixture at the AESSEAL New York Stadium you are agreeing to comply with this COVID-19 Supporters Code of Conduct.

In order to assist our club staff, hospitality staff and stewards, and to help protect you and your fellow hospitality guests, you are kindly requested to observe the following guidelines;

Before purchasing hospitality to attend a game at the AESSEAL New York Stadium, please complete your own personal risk assessment taking into consideration your age, health status and clinical vulnerability, but also if purchasing for others within your social or support bubble, their age, health status and clinical vulnerability. Supporters are reminded if purchasing tickets on behalf of others, they are required to provide names and contact details for each individual ticket holder and complete a Covid19 declaration form.

- ⚽ Please DO NOT attend a match at the AESSEAL New York Stadium if;
 - ⚽ Within 10 days prior to matchday, you or members of your household have suffered with any symptoms of coronavirus (current NHS guidance notes these symptoms as a high temperature, a new or continuous cough, loss or change to your sense of taste and/or smell).
 - ⚽ Within 10 days prior to matchday you have tested positive for coronavirus or you are awaiting test results.
 - ⚽ Prior to matchday, you are still within the 10 days self-isolation period after returning from abroad or have been contacted as part of the NHS 'Track and Trace System'.
 - ⚽ Within 10 days of matchday you have been in contact with anyone with either confirmed or suspected coronavirus.
- ⚽ Be aware that a non-invasive temperature check may be taken before entry and if the reading is above 37.8°C, you will not be permitted to enter the stadium and may be asked to attend the COVID isolation room.
- ⚽ Please maintain good hand hygiene by frequently washing hands, using the complimentary sanitiser dispensers provided and avoid touching your face, and objects such as handles and handrails whenever possible.
- ⚽ At ALL times and in ALL areas in and around the stadium, please observe social distancing and avoid close contact with others not in your social or support bubble.
- ⚽ Arrive at the time indicated for your hospitality facility, ideally together in your social/support bubble to go through all the necessary entry procedures and security checks in a timely manner.
- ⚽ Prior to attending the match please familiarise yourself with where your entry point is and check if an entry time is specified on your ticket, if this is the case please allow plenty of time.
- ⚽ Please note that you WILL be required to wear a face covering apart from when you are in your match seat, dining or seated at your dining table and should bring one with you. You will be required to sanitise your hands before entering the stadium.
- ⚽ You are requested to remain within your support bubble both at your table and within the allocated external seating, whenever possible.
- ⚽ If you do need to leave your viewing position or match day seat, please wait until the gangway is clear and always follow the signs indicating which way to go.
- ⚽ If you are in a seated area, when moving past other supporters please avoid face to face contact with other supporters. You must pass each other back to back.
- ⚽ Please refrain from touching the match ball if it is kicked out of play and into the stands. A member of Club staff will collect the ball in order to sanitise it and return it to the field of play.
- ⚽ Avoid hugs, high-fives and any close contact with people who are not within your social or support bubble.
- ⚽ Supporters are kindly asked not to approach any of the Club's or visiting Club's players or coaching staff at any time, as unfortunately players and staff will not be able to sign autographs or pose for photographs.
- ⚽ Please be patient when leaving the stadium and listen to the advice from stewards. It will take longer than normal to leave due to the procedures in place to allow supporters to exit the stadium safely and efficiently.
- ⚽ If you are attending with other members of your social or support bubble, please make sure they have read and understood this supporter's code of conduct.
- ⚽ The Club reserves the right to eject any supporter that fails to comply with this Code of Conduct and reminds all fans that stadium capacities may ultimately be negatively impacted as a result of any safety issues.

**THANK YOU FOR YOUR SUPPORT AND CO-OPERATION. STAY ALERT. STAY SAFE.
HELP US ALL - YOUR FELLOW HOSPITALITY GUEST, CLUB STAFF AND YOUR CLUB.
FINALLY - WE LOOK FORWARD TO WELCOMING YOU BACK!**



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UP THE MILLERS!